Bakersfield - Kern
BKRHC
REGIONAL HOMELESS
COLLABORATIVE

System Performance and Quarterly Update

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Agenda

- System Performance Measures

- 2-1-1 Coordinated Entry System (CES) Intake

- COVID-19 Rent and Mortgage Assistance Program

- Addressing Unsheltered Homelessness

# System Performance Measures

Our Vision

Homelessness is a rare, brief and nonrecurring experience.

System Performance Measures (SPMs)

System Performance Measures help evaluate progress towards our vision.

| Goal	Metric	Definition
Rare	Inflow	# of individuals experiencing homelessness for the first time.
	Outflow	# of individuals experiencing homelessness who achieve permanent housing
Brief	Length of Time (LOT) Homeless	Average # of nights an individual stays in an Emergency Shelter or Temporary Housing before achieving permanent housing. Does not account for nights living unsheltered.
Nonrecurring	Recidivism Rate	% of persons that return to experiencing homelessness within 2 years of achieving permanent housing

Inflow and Outflow
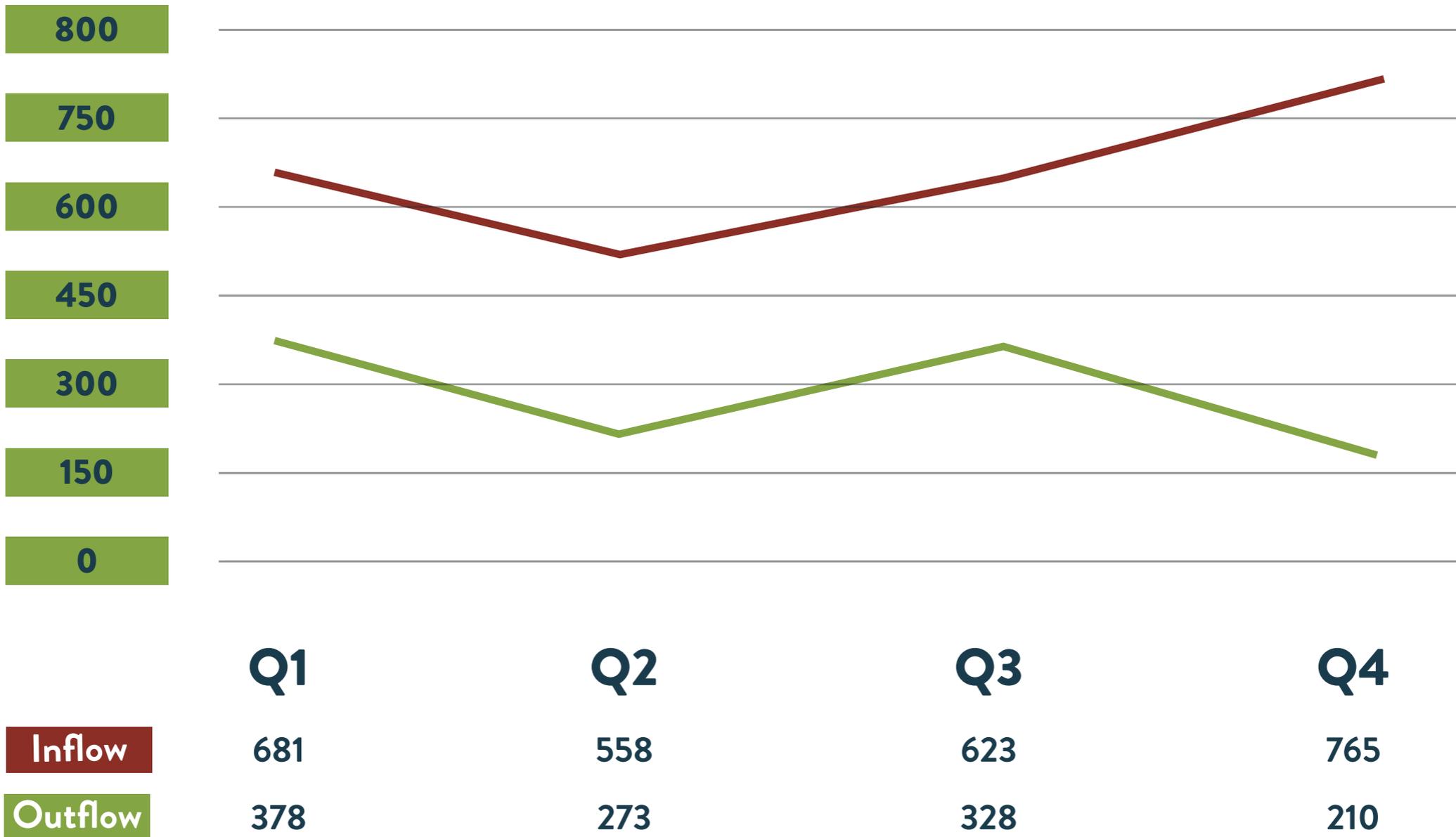
	Q1	Q2	Q3	Q4
Inflow	681	558	623	765
Outflow	378	273	328	210

Inflow: # of individuals experiencing homelessness for the first time

Outflow: # of individuals experiencing homelessness who achieve permanent housing

Length of Time (LOT) Homeless
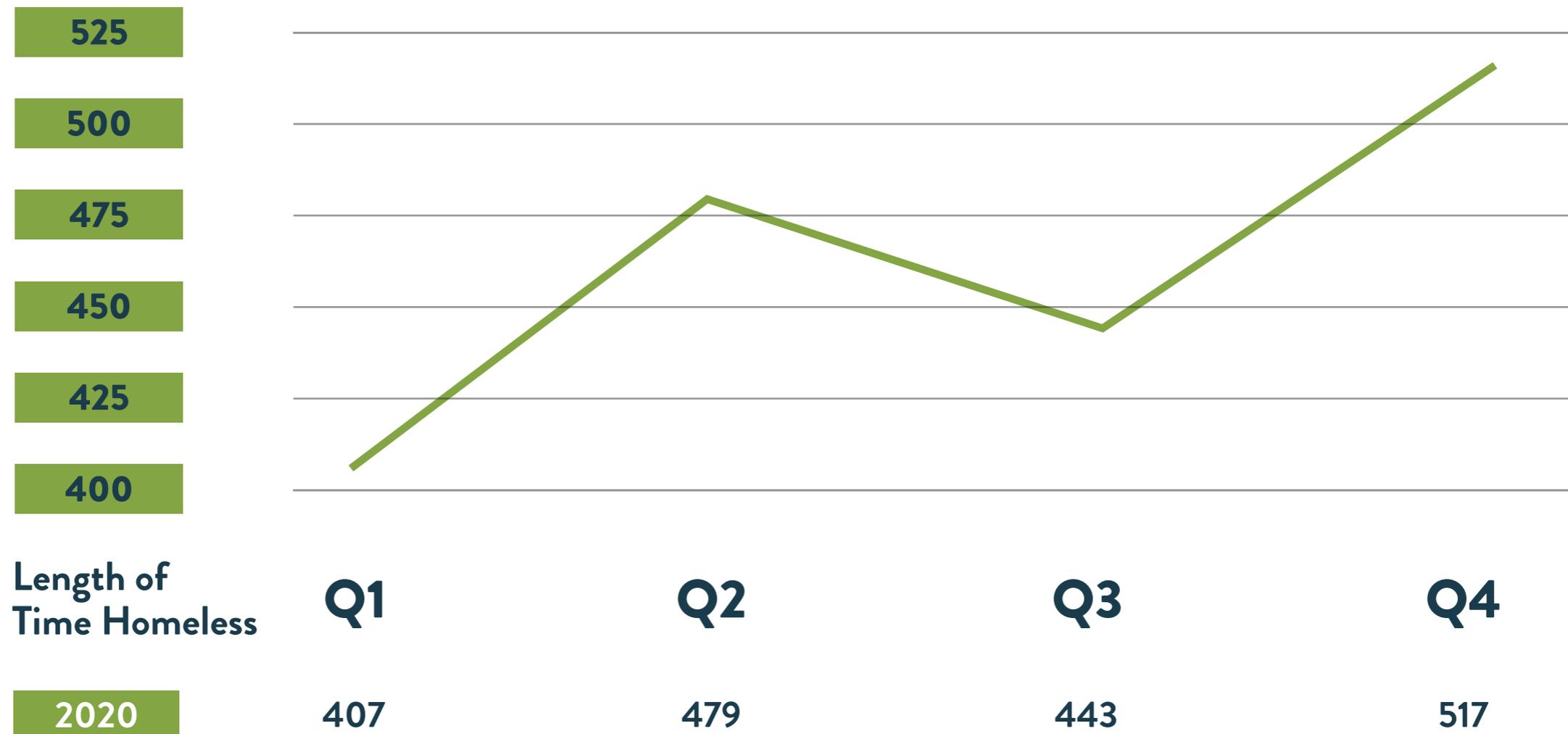
	525
	500
	475
	450
	425
	400

Length of Time Homeless	Q1	Q2	Q3	Q4
2020	407	479	443	517

Average # of nights an individual stays in an Emergency Shelter or Temporary Housing before achieving permanent housing. Does not account for nights living unsheltered

Homelessness Recidivism
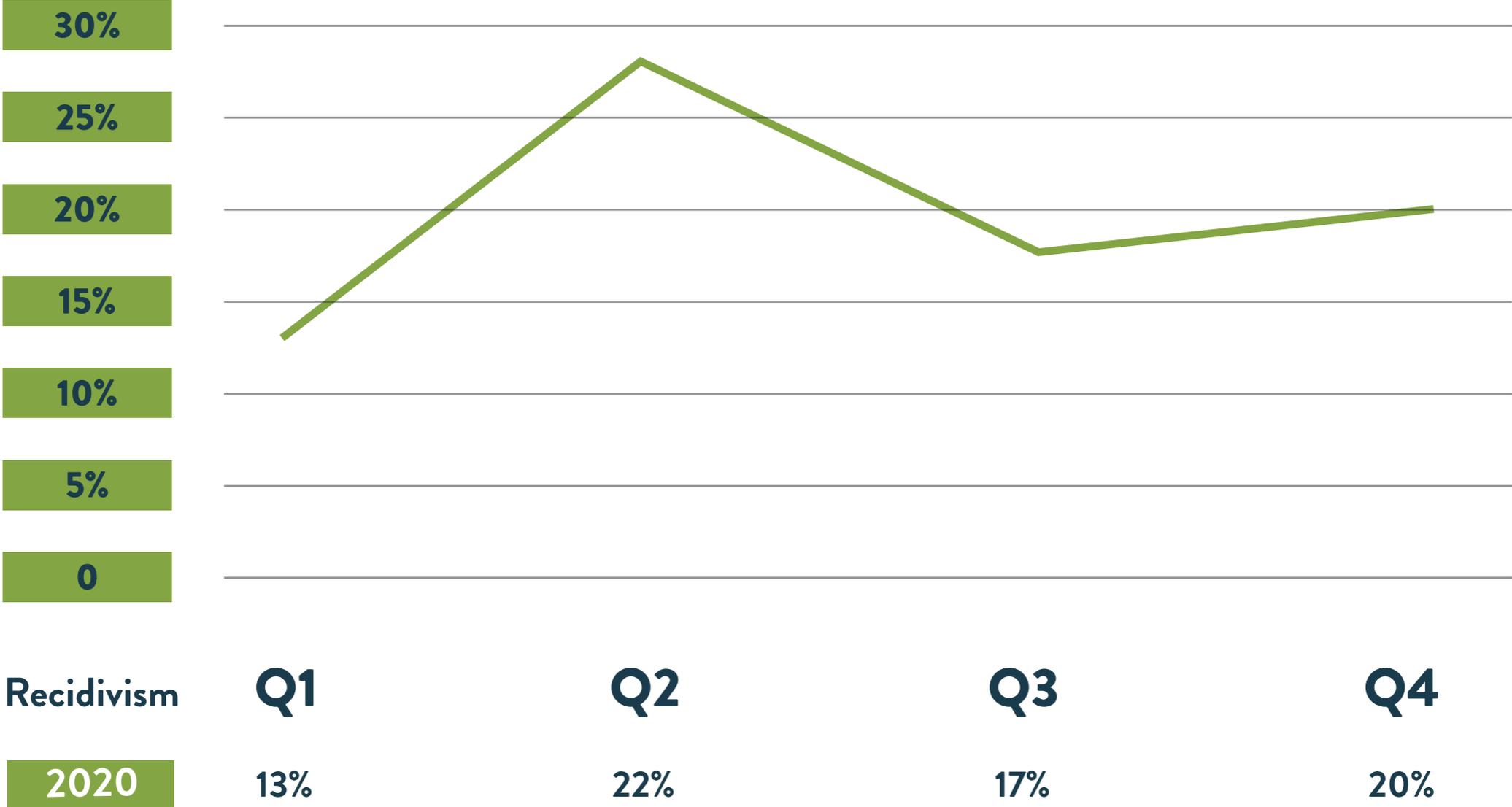
Recidivism	Q1	Q2	Q3	Q4
2020	13%	22%	17%	20%

% of persons that return to experiencing homelessness within 2 years of achieving permanent housing

2-1-1: Coordinated Entry System (CES)

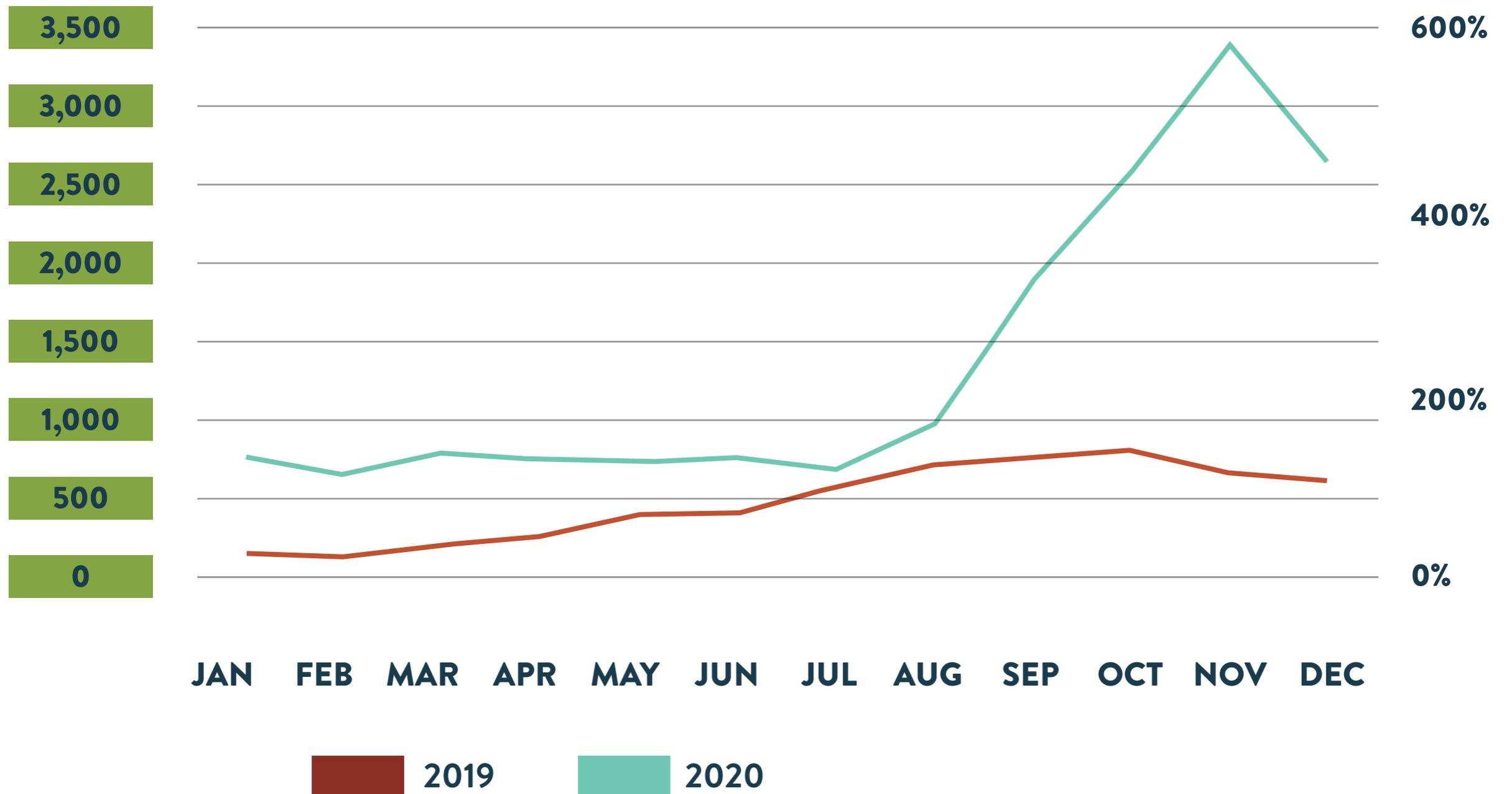## What is the Coordinated Entry System (CES)?

A single point-of-contact for the Continuum of Care. CES assesses and refers individuals to resources to help them maintain or achieve permanent housing.

Who manages CES?

Community Action Partnership of Kern (CAPK)

CES is a referral source for the Brundage Lane Navigation Center

2-1-1 Intake Calls, 2019 vs 2020

3,500											600%
3,000											
2,500											
2,000											400%
1,500											
1,000											200%
500											
0											0%

JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC

■ 2019   ■ 2020

COVID-19 Rent and Mortgage Assistance Programs

Provided grants paid directly to landlords or lenders for individuals and families impacted by COVID-19

- Maximum payment of **$10,000**
- Household income up to **120% of Area Median Income (AMI)**

Amount Expended (including Administration) Distributed		
Grantor	**Amount**	**Time Period**
City of Bakersfield	$3.29 million	9/21/20 - 12/31/20
County of Kern	$3 million	9/21/20 - 2/5/21

Local COVID-19 RMA programs served 1,529 households

790
City of Bakersfield

739
County of Kern

1 = APROX. 15 HOUSEHOLDS

Unsheltered Population

- Among the most difficult to place in permanent housing

- Anecdotally, higher instances of severe behavioral health conditions

- Anecdotally, higher instances of substance use disorder

- Other conditions that require ongoing support

- Source of many resident and stakeholder nuisance complaints

790

Unsheltered people that qualify for Permanent Supportive Housing

Next Step

1 **Quantify Supply and Demand for Permanent Supportive Housing (PSH) among Unsheltered Population.**

- Analyze HMIS data on unsheltered clients.
- Conduct an inventory of PSH units in Bakersfield/Kern County region

2 **Pursue innovative solutions to expand PSH**

- Expand case management and street outreach
- Establish a 5-year target for PSH development in the City of Bakersfield

3 **Prioritize development of PSH units in future grants, housing plans and Transformative Climate Communities Program plans**